

Our Journey

Building Diversity Awareness at North York General Hospital

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Diversity Education

Basic Diversity Workshops

- 1.Diversity and General Perception
- 2.Religious Diversity
- 3.Cultural Awareness
- 4.Personal Biases and Stereotypes



Enhanced Diversity Workshops

- Religious Leaders Panel Discussion & Exhibition
- Chinese culture
- Stereotypes
- Aboriginal Cultural Competency Training
- LGBTQ Community
- AODA In Class Training
- Russian culture
- Judaism
- Korean culture
- Catholic and Orthodox
- Hinduism
- Persian Farsi
- Mental Health
- Italian culture
- Disability
- Muslim
- Buddhism
- And more

Begin a Journey
towards Understanding the Power of Diversity

Diversity Framework

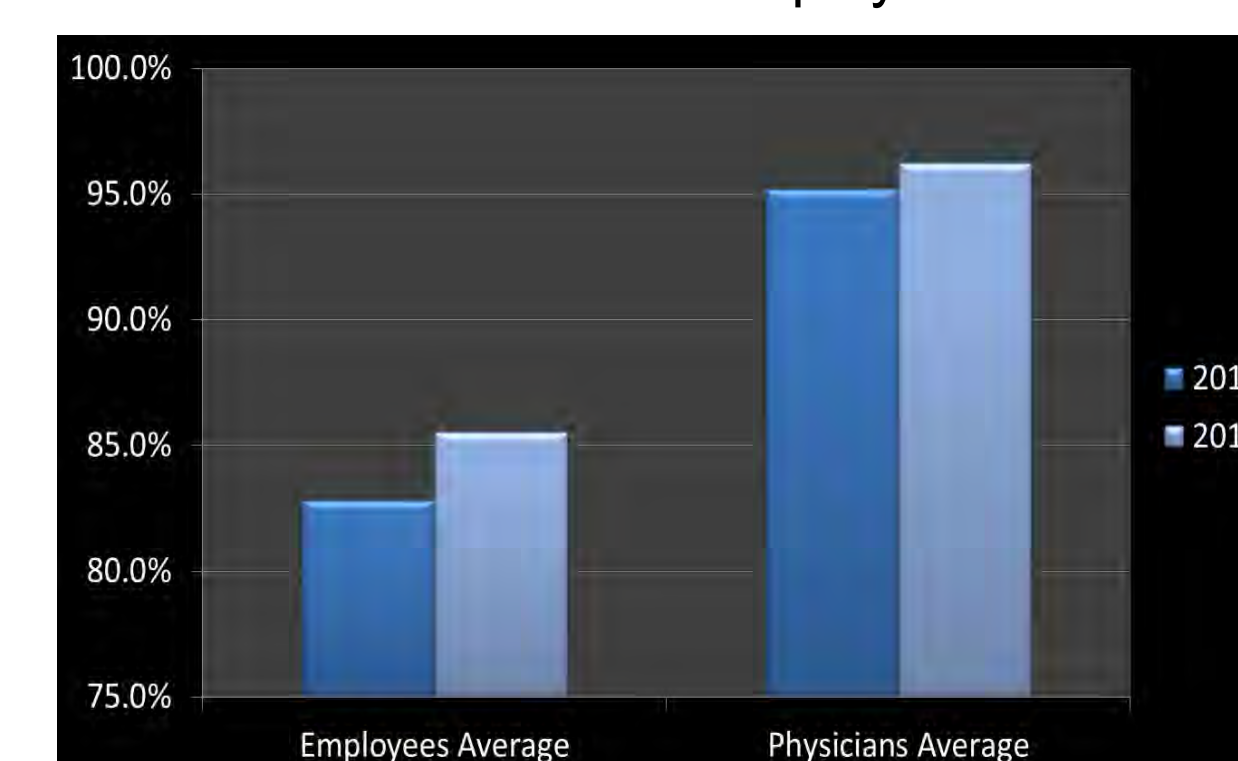


Focused Effort, Great Result NYGH Engagement Survey

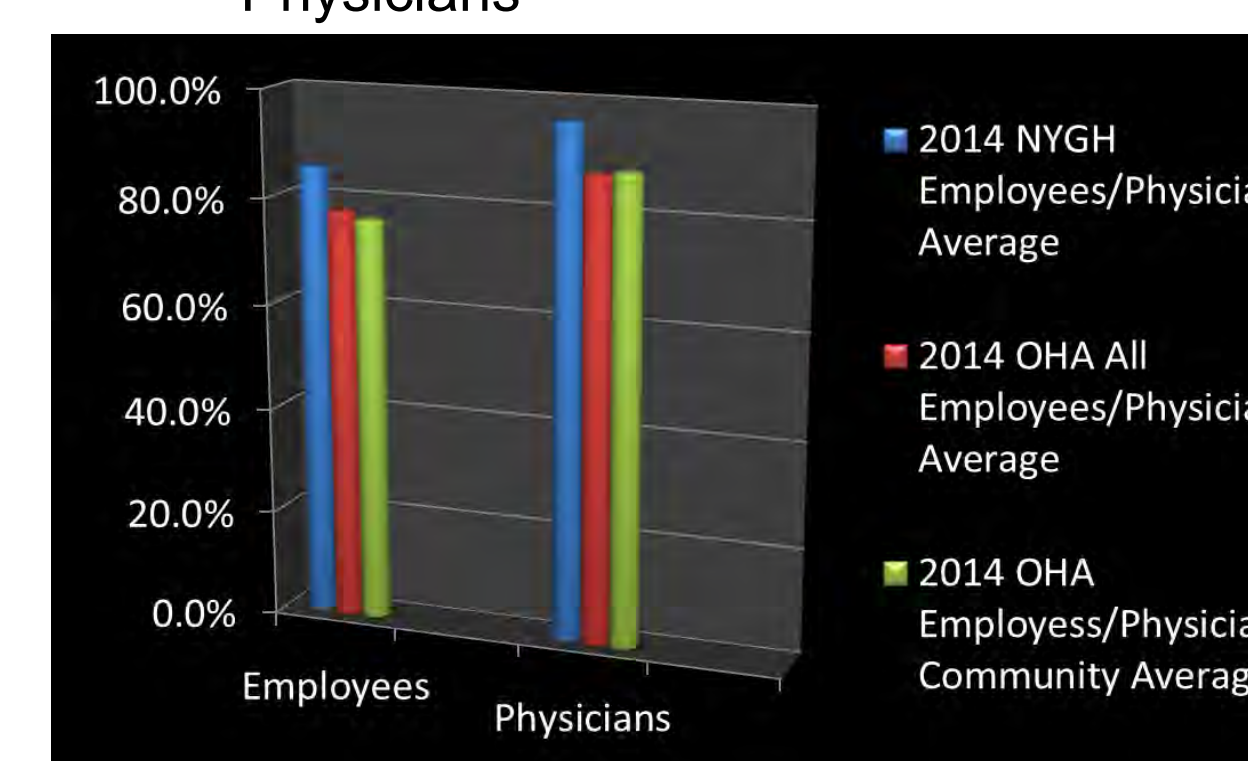
Engagement Survey 2014 for Employees and Physicians:
People from diverse backgrounds feel welcome



Employees



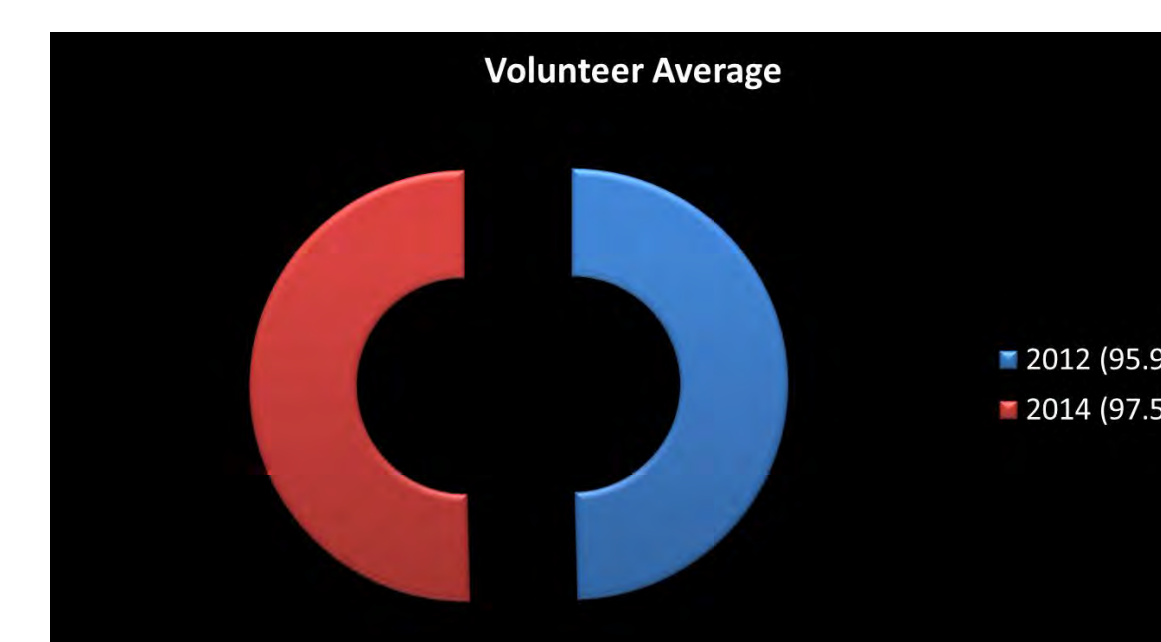
Physicians



Engagement Survey 2014 for Volunteers
Diversity - Respect for Diversity



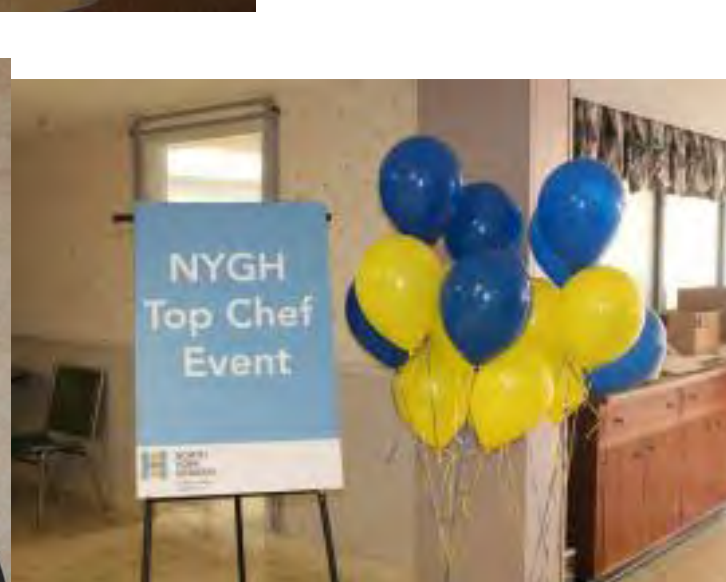
Volunteers



Embrace Diversity

Create and support
an inclusive, welcoming, caring and safe
healthcare environment

Cultural and
Religious Diversity
Guide 2013



"Taking part in the Diversity Workshops has made me more aware of the need to be more sensitive and thoughtful in dealing with those from diverse cultures. Both in the area of language and cultural practices we need to listen and to care."

"As we know, diversity in itself is a very sensitive topic, but being a diversity champion, now I have no hesitation in discussing my client's personal choices. I am mindful of their cultural needs. It is so important for individual to feel that they are part of decision making. And that fits right into our hospitals philosophy of patient centered care."

"Being a Diversity champion and receiving Diversity education has allowed me to stay sensitive to the needs of those around me. They might be patients and families who need to have accommodations for cultural or religious purposes. They might be staff and volunteers who are celebrating a special holiday. Whatever it is, being a Diversity champion encourages me to ask appropriate questions and advocate on their behalf."

**Voices of
Diversity Champions**