Our Journey
Building Diversity Awareness at North York General Hospital

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Diversity Education

Basic Diversity Workshops
1. Diversity and General Perception
2. Religious Diversity
3. Cultural Awareness
4. Personal Biases and Stereotypes

Enhanced Diversity Workshops
- Religious Leaders Panel Discussion & Exhibition
- Chinese culture
- Stereotypes
- Aboriginal Cultural Competency Training
- LGBTQ Community
- AODA In Class Training
- Russian culture
- Judaism
- Korean culture
- Catholic and Orthodox
- Hinduism
- Persian Farsi
- Mental Health
- Italian culture
- Disability
- Muslim
- Buddhism
And more

Begin a Journey towards Understanding the Power of Diversity

Diversity Framework

Cultural Competence
Spiritual & Religious Competence
Organizational Integration
Accessibility

Embrace Diversity
Create and support an inclusive, welcoming, caring and safe healthcare environment

Focused Effort, Great Result
NYGH Engagement Survey
Engagement Survey 2014 for Employees and Physicians:
People from diverse backgrounds feel welcome

“Taking part in the Diversity Workshops has made me more aware of the need to be more sensitive and thoughtful in dealing with those from diverse cultures. Both in the area of language and cultural practices we need to listen and to care.”

“Being a Diversity champion and receiving Diversity education has allowed me to stay sensitive to the needs of those around me. They might be patients and families who need to have accommodations for cultural or religious purposes. They might be staff and volunteers who are celebrating a special holiday. Whatever it is, being a Diversity champion encourages me to ask appropriate questions and advocate on their behalf.”

“As we know, diversity in itself is a very sensitive topic, but being a diversity champion, now I have no hesitation in discussing my client’s personal choices. I am mindful of their cultural needs. It is so important for individual to feel that they are part of decision making. And that fits right into our hospitals philosophy of patient centered care.”

Voices of Diversity Champions

Engagement Survey 2014 for Volunteers
Diversity - Respect for Diversity