

An Introduction to the Ontario eServices Program: eReferral

Currently funded by the Ministry of Health at no cost to clinicians

eReferral simplifies and digitizes the referral process between primary care providers and specialist/organization through an efficient and secure electronic platform.

- ✓ **Increased patient satisfaction:** 84% of patients feel more informed about their care.
- ✓ **Increased provider satisfaction:** 73% of end users state that eReferral improves communication between Health Care Providers.

Number of clinician accepting Ocean eReferrals by OHT



Last updated August 2021

"As a family physician, I chose to sign up for OCEAN because it allows me to have access to reliable directories and up to date wait times, and my patients and I are now able to be kept in the loop regarding the status of our referral."
- Dr. Meera Shah, Family Physician and Primary Care Digital Lead, HATP, East FNP

Facts About eReferral

Clinicians that accept eReferrals are easy to find

- All the referral destinations that are currently accepting eReferrals through Ocean are publicly available on the [Ocean Health Map](#) or the [eReferral Destination List](#). Adverse Event Following Immunization (AEFI) Reporting Form - COVID-19 is our newest Ocean eReferral destination.

eReferral is available at no cost to clinicians

- Our team is trained on Ocean eReferral and we provide change management support for implementation, training, adoption, and sustained use. These services are **funded by the Ministry of Health at no cost** to you, the provider.

eReferral has multiple integration options

- Three of the most common EMRs (Telus PS Suite ®EMR, Accuro ®EMR and OSCAR EMRs) are integrated with the Ocean eReferral platform. Clinicians without an integrated EMR system can use the Ocean web portal.

To get started on eReferral, contact us at Kelly.Anderson@uhn.ca

For more information, visit [Ontario eServices Program](#)

eReferral Subspecialty Destinations: Toronto Region

Below is a sample of destinations that are currently accepting eReferrals through Ocean. Further details are publicly available on the [Ocean Health Map](#) or the [eReferral Destination List](#).

NEW! Public Health Ontario (AEFI)		Diagnostic Imaging	
Adverse Event Following Immunization (AEFI) Reporting Form - COVID-19	Ontario	KMH Cardiology Centres - Toronto, Scarborough, North York	Toronto
Cardio-Pulmonary Services		MyHealth Centre—Toronto Bay	Toronto
Dr. Lee Daba	Vaughan	MyHealth Centres—Toronto Coxwell	Toronto
MyHealth Centre	Multiple sites	MyHealth Centre— Toronto King	Toronto
KMH Cardiology Centre - Toronto	North Toronto	MyHealth Centre— Thornhill; North York; Scarborough	Multiple sites
Riverside Cardiology and Diagnostic Imaging	Mid-West Toronto	MyHealth Centre— Mississauga	Mississauga
Cardiology Now	Multiple sites	Insight Diagnostic Imaging - Central Toronto Diagnostic Imaging	Toronto
Cardio Study of Toronto	Toronto	Insight Diagnostic Imaging - Coxwell Ultrasound	Toronto
DUA Cardiac Networks—York	York	Insight Diagnostic Imaging - Don Mills	Toronto
DUA Cardiac Networks—Scarborough	Scarborough	Insight Diagnostic Imaging - Malvern Ultrasound & Mammography	Toronto
DUA Cardiac Networks—Markham	Mississauga	Insight Diagnostic Imaging - Mississauga Diagnostic Imaging & Breast Centre	Mississauga
DUA Cardiac Networks— Mississauga @ Erin Centre	Mississauga	Insight Diagnostic Imaging - Victoria Terrace X-Ray & Ultrasound	Toronto
DUA Cardiac Networks - Mississauga @ McLaughlin	Mississauga	iHealth Centre - Diagnostic Imaging and CardioPulmonary Testing—Vaughan	Vaughan
Dr. Mohammad Zia	East Toronto	Gam Diagnostic Imaging - Rosedale	Toronto
Dr. George Rewa	East Toronto	Gam Diagnostic Imaging - Streetsville	Mississauga
Dr. Ram Aggarwal	Vaughan	Gam Diagnostic Imaging - Hospital Gate	Oakville
Dermatology		Gastroenterology	
Toronto Dermatology Centre	North York	Dr. Joshua Vahid Juan	East Toronto
Dr. Valerie Yanofsky	North York	Dr. Hsiao-Ming Jun	East Toronto
Dr. Norman Wasel	North York	Dr. Rupert Abdalian	North York
Eye Face Institute	North York	Dr. David Baron	North York
Dr. Maxwell Sauder	North York	Dr. Dana Liang	North York
Mental Health and Addiction Services		Dr. Vishal Patel	North York
Mental Health T.O. - Mental Health and Addictions Services for Infants, Children, Youth, and Families	Toronto	Dr. Nitin Sarin	North York
Michael Garron Hospital Child & Youth Mental Health	East Toronto	Dr. Jeremy Theal	North York
Michael Garron Hospital Rapid Access Addiction Medicine (RAAM) Clinic	East Toronto	North York General Hospital Fit + Colonoscopy Central Intake	North York
BounceBack Ontario—Canadian Mental Health Association	Ontario		
Protean Clinic – virtual consultation	Ontario		

General Surgery		
Dr. Hany Sawires	East Toronto	Orthopedics Michael Garron Hospital Hip and Knee Arthritis Program (Rapid Access Clinic)
Dr. Jamie Cyriac	East Toronto	
Dr. Jory Simpson	East Toronto	
Dr. Nadine Norman	East Toronto	
Dr. Thomas Gilas	East Toronto	
Michael Garron Hospital Breast Diagnostic Assessment Unit (DAU)	East Toronto	
Dr. Amandeep Pooni	East Toronto	
Dr. Paul Bernick	East Toronto	
Dr. Yasser Botros	North York	
Dr. Stanley Feinberg	North York	
Dr. Usmaan Hameed	North York	
Dr. Peter Stotland	North York	
Dr. Justues Chang	East Toronto	
Dr. Dmitry Tsvetkov	East Toronto	
Dr. William El Masri	East Toronto	
Dr. Melanio Catre	East Toronto	
Dr. Peter Weiler	East Toronto	
Dr. Paul Wong	East Toronto	
Dr. William Kraemer	Mid-West Toronto	
Dr. James Higgins	East Toronto	
Dr. Jose Guerra-Paez	East Toronto	
Other Specialty Services		
Dr. Arash Yazdani	Rheumatology	East Toronto
Dr. Miten Jitendra Dhruve	Nephrology; Internal Medicine	East Toronto
Dr. Judith Elana Donsky	Allergy & Immunology	East Toronto
Dr. Christine Erlich	Ophthalmology	Don Mills
Dr. Jennifer Rustad	Obesity Medicine; Pre-Surgical Weight Loss	North York
Dr. Cesar Orellana	Infectious Disease, Wound Care, Internal Medicine	North York
ID Links	Infectious Disease	Ontario-wide
Michael Garron Hospital Child & Teen Clinic (Outpatient Pediatrics)	Pediatrics	East Toronto
Michael Garron Hospital Fracture Clinic	Fracture Clinic	East Toronto
North York General Hospital - Centre for Complex Diabetes Care (CCDC)	Diabetes Specialist Management	North York
Dr. Charlotte Wedge	Ophthalmology	Don Mills
ACIR - Allergy Clinical Immunology Rheumatology	Allergy & Immunology; Rheumatology; COVID-19 Vaccine Consultations	Toronto
Ontario Breastfeeding Network	Breastfeeding Support Services	Toronto
Back in Action	Concussion Management	Toronto
Back in Balance	Concussion Management	Toronto
Dr. William El Masri	Otolaryngology	East Toronto
Dr. Rebecca Fine	Endocrinology	East Toronto
LMC Diabetes & Endocrinology	Diabetes Education, Endocrinology	Downtown Toronto; Bayview
Dr. Raymond Fung	Endocrinology; Transgender Medicine	East Toronto
Dr. Albino Chiodo	Otolaryngology	East Toronto
Dr. Bradley Hubbard	Otolaryngology	East Toronto
Get Truman - A Men's Health Clinic	Men's Health	Mid-west Toronto

Other Specialty Services

Michael Garron Hospital Thyroid Diagnostic Assessment Unit (DAU)	Otolaryngology; Endocrinology	East Toronto
Dr. Courtney Jane Jolliffe	Obstetrics and Gynecology	East Toronto
Dr. Carol Yuen-Man Peng	Obstetrics; Gynecology; Colposcopy	Scarborough
Dr. Ryan Groll	Urology	East Toronto
Dr. Rajiv Singal	Urology	East Toronto
Dr. Rania Rabie	Hepatology	North York
Dr. Joshua Juan	Hepatology	East Toronto
Dr. Hsiao-Ming Jung	Hepatology	East Toronto
Dr. Jihad Abouali	Orthopedics; Sports Medicine Specialist	East Toronto
Dr. Najib Safieddine	Thoracic Surgery	East Toronto
Dr. Sayf Gazala	Thoracic Surgery	East Toronto
Michael Garron Hospital Thoracic Diagnostic Assessment Unit (DAU)	Thoracic Surgery	East Toronto
Dr. Laura Tate	Plastic Surgery	East Toronto
Dr. Linda Dvali	Plastic Surgery	East Toronto
Dr. Navyn Naran	Pediatrics	East Toronto
Dr. Jetinder Singh Gill	Psychiatry	East Toronto
Dr. Carmine Simone	Thoracic Surgery	East Toronto
Dr. William Fung	Rheumatology	North Toronto
Dr. Erica Merman	Respirology	North Toronto
Dr. Corey Stein	Vascular Risk Reduction Clinic (Internal Medicine)	North Toronto
Dr. Amanda Ciccolini	Allergy and Immunology	North Toronto
Dr. Manijeh Mohammadi	Endocrinology	North Toronto
Dr. David Kaplan	Botox For Hyperhidrosis	North Toronto
Dr. Samantha Kay Avadiev	Family Medicine	North Toronto

Coming Soon!

Michael Garron Hospital: Diagnostic Imaging, Adult Mental Health Clinic, FIT+ Colonoscopy Central Intake, Colposcopy

North York General Hospital: Adult Mental Health Clinic, Pediatric Clinic, Medical Imaging: MRI & CT

Additional across Toronto: OB/GYN, Pediatrics, Dermatology, Cardiology

And more...

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Get set up today to send and receive eReferrals!

Program is **100% funded** by the Ministry of Health

Contact the Toronto Region eReferral Deployment Team:

Kelly.Anderson@uhn.ca

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