

NYGH Integrated Quality and Safety Framework



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Patient and Staff Well-Being

To enable our staff and physicians to provide optimal patient care it is essential that they have physical and mental supports in place.

Quality Improvement

A systematic approach to making changes that lead to better outcomes (health), stronger system performance (care) and enhanced professional development.

Safety for Everyone

Providing a safe environment for staff, volunteers, patients and visitors through collaboration, knowledge transfer, transparency and engagement.

Resource Stewardship

The process of balancing competing demands for various types of resources that are used for delivering health care services.

Planning

A roadmap of work to be undertaken to improve and manage quality, safety and resources.

Enterprise Risk Management

A framework for a corporate approach to assess risk and develop strategies to manage these risks.