

Onsite

Offsite

Designated Computer and/or Laptop

Shared Computer and/or Laptop

From Any Devices

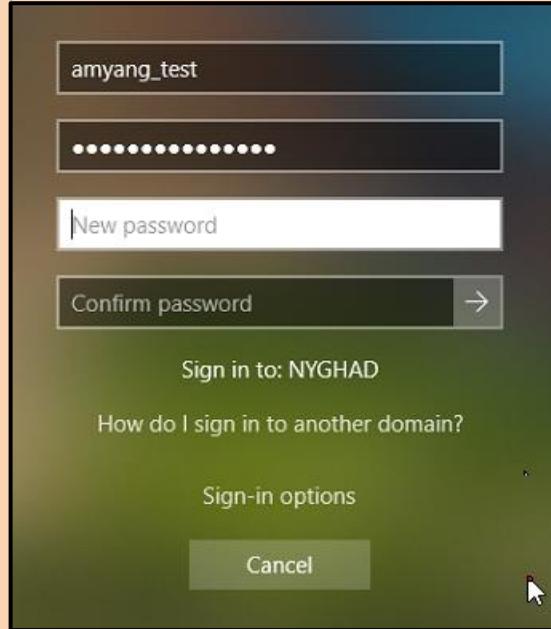
Remote Access

From Windows login:

After you enter your username and current password, you will receive the following prompt to change your password.



Follow the prompt to enter a new password.

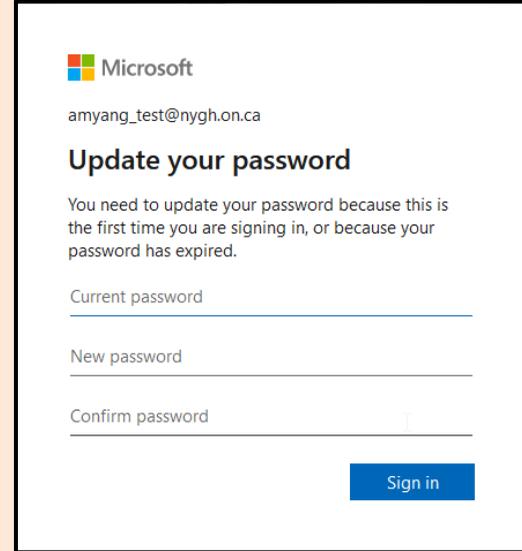


You will receive the following confirmation.



From Webmail/Office 365 (<https://www.Office.com>):

After you enter your username and current password, you will receive the following prompt to change your password.



Follow the prompt to new password then click on "Sign in" to continue to login to your account.

From Cerner login:

After you enter your username and current password, you will receive the following prompts to change your password.



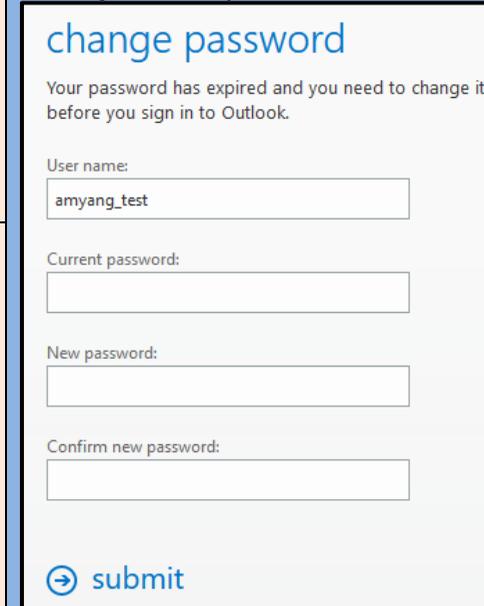
Enter your new password then click "OK".

Visit <https://outlook.nygh.on.ca> to reset your password.

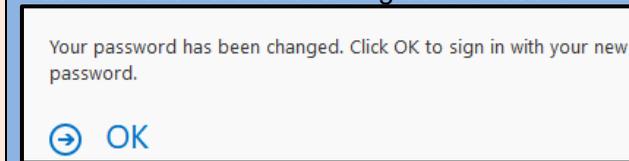
Enter your current username and password.



Enter your new password then click "Submit".

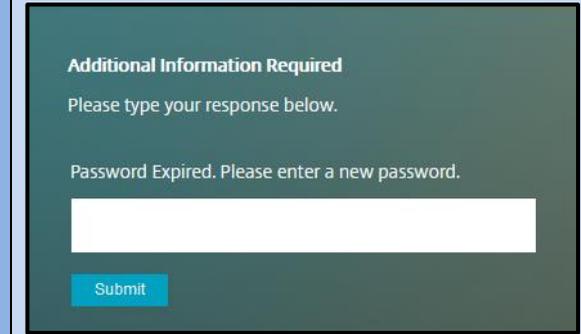


You will receive the following confirmation.



From <https://remote.nygh.on.ca>:

After you enter your username and current password, you will receive the following prompt to change your password.



Enter your new password then click "Submit".

NEW password requirements:

- **Must be at least 12 characters**
- Must contain 3 of the following: uppercase, lowercase, number and symbol
- Cannot contain any part of your name or username
- Cannot be repeated

Please Note

Password Reset is not available through iAccess/Tap Access, My Learning Edge and other NYGH applications.