## Office 365 Email Setup on iPhone, iPad and iPod Touch

If your NYGH email was set up on your devices prior to the Office 365 migration to Office 365, please first delete your old NYGH account before adding the new one.

To delete your old NYGH account:

- 1. Open the Settings app
- 2. Tap on Accounts & Passwords
- 3. Tap on your NYGH email account
- 4. Tap on **Delete Account**
- 5. Tap on **Delete** from My iPhone/iPad/iPod

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< Accounts	NYGH	
EXCHANGE		
Account	Amy.Yang	@nygh.on.ca >
Mail		
Contacts		
Calendars		
Reminders		
Notes		Q
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To setup your NYGH email account on your Apple devices:

- 1. Open the **Settings** app
- 2. Tap on Accounts & Passwords
- 3. Tap on Add Account
- 4. Tap on Microsoft Exchange
- 5. Enter Email Address and Description then tap Next

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Cancel	Exchange	Next
Email	Amy.Yang@nygh.on.ca	
Description	NYGH	

6. Tap on Configure Manually



7. Enter your email password then tap on Next

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Cancel		Next
Email	Amy.Yang@nygh.on.ca	
Password	••••••	
Description	NYGH	

8. Fill in the setting as follows then tap on **Next** (see picture on right):

Email: Firstname.Lastname@nygh.on.ca Server: outlook.office365.com Domain: nygh.on.ca Username: username@nygh.on.ca Password: your email password

Username must be enter as username@nygh.on.ca (For example: If your user name is abcd, you would enter abcd@nygh.on.ca)



## 9. Turn all the sliders to **On** then tap on Save

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<u>Please Note:</u> When turning on Contacts and Calendars, the iPhone will prompt you to either keep the existing contacts or to delete them. Make sure you select to **Keep Existing Contacts** 

- 10. Return to the home screen
- 11. When prompted, enter a complex **Device Passcode** (In compliance with NYGH Password Policy, your passcodes must be minimum 8 characters long, with at least 1 letter, 1 number, and 1 symbol.)