

Accreditation 2024 Highlights

North York General Hospital (NYGH) has received Exemplary Standing, the highest designation from Accreditation Canada!

What the surveyors said about NYGH:

“ North York General Hospital stands out for its deeply ingrained culture of safety and quality, which is reflected in its commitment to delivering high standards of care across all clinical and operational areas.

The organization is not only focused on recognizing current strengths but is also dedicated to identifying strategies that will elevate the organization to new heights of performance and excellence.

[NYGH’s community partnerships] highlight NYGH’s role as a trusted healthcare partner and its dedication to supporting the broader health care ecosystem.

The People-Centred Care (PCC) 2021-2026 strategy marks a significant evolution from traditional patient and family-centred care, advancing toward a model that prioritizes co-design and innovation across all levels of the organization.



Accreditation 2024 Highlights

Of the **1,962** ROPs and standards, met

100% ROPs

99.8% standards

2,300+ team members reached by ROP roving carts

600+ mock tracers completed

140+ team members participated in Room of Errors and Escape Room activities



This word cloud was produced by the Accreditation surveyors. It shows words they heard teams say during their visit. Words used frequently are more prominently displayed.