



WHO MIGHT BENEFIT FROM THE EDWIN S.H. LEONG GERIATRIC SUPPORTIVE CARE OUTREACH PROGRAM?

- Persons who are homebound and are experiencing difficulties attending clinic appointments
- Persons with symptoms related to progressive, life-limiting, non-cancer illness, such as shortness of breath, swelling, anxiety and/or depression
- Persons living within the following geographic boundaries: Steeles to the North, Victoria Park to the East, Lawrence to the South, and Bathurst to the West

For how long can a patient receive services?

Patients can receive ongoing support through the Outreach program for as long as their wishes and preferences are consistent with a palliative approach to care, while they are living at home.

What happens if I am hospitalized?

If your medical condition changes and you are admitted to hospital, the services you are receiving through The Edwin S.H. Leong Geriatric Supportive Care Outreach Program will continue once you return home. Your Outreach team will work with your homecare team to follow-up with you once you return home.

LEARN MORE ABOUT THE EDWIN S.H. LEONG GERIATRIC SUPPORTIVE CARE OUTREACH PROGRAM



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The Edwin S.H. Leong Geriatric Supportive Outreach Program

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The Edwin S.H. Leong Geriatric Supportive Care Outreach Program

Information for patients and families



What is The Edwin S.H. Leong Geriatric Supportive Care Outreach Program

The Edwin S.H. Leong Geriatric Supportive Care Outreach Program is an initiative to provide supportive and palliative care in the home for those living with symptoms related to progressive, non-cancer illness. This program is an added layer of support for you, your family and your health care team, to help you receive the care you need to manage your symptoms at home.

WHAT DOES THE EDWIN S.H. LEONG GERIATRIC SUPPORTIVE CARE OUTREACH PROGRAM PROVIDE?

Our program has a wide variety of services available not only to you, but also to your family and loved ones:

- Management of physical and psychological symptoms and practical issues to improve your quality of life at home
- An individualized plan of care based on your values and goals
- Seamless and coordinated palliative and end-of-life care in collaboration with your healthcare team
- Grief and bereavement support if required
- Connecting you and your family to community resources

HOW DOES THE EDWIN S.H. LEONG GERIATRIC SUPPORTIVE CARE OUTREACH PROGRAM WORK?

- 1) You can be referred to The Edwin S.H. Leong Geriatric Supportive Care Outreach Program by your doctor or nurse practitioner.
- 2) Our team will contact you within 14 days of receiving the referral and schedule an initial consultation at your home. Telephone or video visits may be arranged with mutual agreement.
- 3) After our first visit, we will work with you and your health care team to develop a care plan. This may include adjusting medications, identifying additional services such as nursing support, physiotherapy, home safety assessment, and personal support. We will connect with your home healthcare team to coordinate referrals to other community support services.
- 4) We will follow up with you regularly, based on your unique needs, and continue to partner with your healthcare team to care for you at home.

HOW DO WE CARE FOR YOU?

We support and care for you in different ways so you have what you need to stay at home safely, including:

- Conduct in-home, phone or video visits
- Collaborate with your family and your existing healthcare team to provide care for you at home
- Connect you and your family with any additional support you might need

There is also a phone number you can call if you have any questions or concerns.

WHO ARE THE TEAM MEMBERS?

- Palliative care nurse practitioners and doctors
- Your family doctor
- Professionals from community support agencies and/or the Local Health Integration Network (LHIN), which could include, depending on your unique needs:
 - Personal support workers (PSWs), nurses, physiotherapists, occupational therapists, etc.

The team has expert knowledge in treating symptoms associated with serious illness. We will work with family and others involved in your care to provide the best possible care that is consistent with your wishes.